

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

8

**In a few short words, please expand on your rating.**

Great help but maintenance scheduling and help is a mess

**Please share with us what you feel we could be doing better as your property management company.**

Helping with maintenance requests and following up


**Name**

XXXXXXXXXXXXXXXXXXXX

**Property Address**

XXXX s center st XXXX

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

10

**In a few short words, please expand on your rating.**

We just started using you but so far so good!

**Name**

XXXXXXXXXXXXXXXXXXXX

**Property Address**

XXXX E Steep Mountain Dr. Draper

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

Regarding the maintenance department. I normally can't take 4 hours out of a day for when they randomly come.

Please share with us what you feel we could be doing better as your property management company.

You guys are pretty great.

Name

XXXXXXXXXXXX

Property Address

XXXX Trinnaman Lane XXXX

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

They have always treated us fairly and been helpful when needed

Please share with us what you feel we could be doing better as your property management company.

No complaints

Name

XXXXXXXXXXXX

Property Address

XXXX Pele Ln.

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Very thorough and friendly to work with.


Name

Robert Thompson

Property Address

1000 aspen springs dr riverton ut 84096

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Utah Property Solutions answers questions quickly and professionally, and address maintenance requests in a timely manner.

Please share with us what you feel we could be doing better as your property management company.

N/a

Name

Robert Thompson

Property Address

1000 S. 300 E, Midvale, UT 84047

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

4

In a few short words, please expand on your rating.

I have not appreciated those who have come to my home. Very unprofessional and rude.

Name

Property Address

1000 w Angelica way

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

I think the property is very nice and well maintained but the limited parking is extremely frustrating.

Please share with us what you feel we could be doing better as your property management company.

Better monitoring of the lot to enforce towing to non residents.

Name

1000 w Angelica way

Property Address

S 800 E 1000 w Angelica way

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.


The always respond and give me solutions

Name

Property Address

S Truss Drive

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Always communicative and helpful getting issues resolved, big or small.

Name

Property Address

S Indian Rock Road

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

**In a few short words, please expand on your rating.**

Everything has been easy breezy with them and the only trouble I had was that I couldn't bring my dog

**Please share with us what you feel we could be doing better as your property management company.**


Be more tolerant of large dogs and less discriminatory about breeds, especially in single family homes

**Name**

**Property Address**

S Newburgh Dr

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

**In a few short words, please expand on your rating.**

Satisfecho

**Please share with us what you feel we could be doing better as your property management company.**

More communication

**Name**

**Property Address**

s oberon lane Herriman 84096

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Very professional. Quick to respond when there is issues. Very please to have them as landlords.

Please share with us what you feel we could be doing better as your property management company.

To be honest. I can't really think of anything. Very pleased

Name

Property Address

lago grande drive west valley, Utah 84128

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

We've been overall happy with our experience. Response times could be a little faster but not bad

Please share with us what you feel we could be doing better as your property management company.


Respond a little faster to concerns.

Name

Property Address

S ARGENTA DR

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

**In a few short words, please expand on your rating.**

Better at maintenance requests

**Please share with us what you feel we could be doing better as your property management company.**

Offer pest control


**Name**

[Redacted]

**Property Address**

Breezy Patch Road

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

**In a few short words, please expand on your rating.**

I think the interaction with us has been professional and prompt. I like that we can pay rent electronically.

**Please share with us what you feel we could be doing better as your property management company.**

I know this is more a HOA but sidewalks are not get shoveled. Are they not supposed to be?

**Name**


[Redacted]

**Property Address**

S Oberon Ln



Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Jess was always very quick to respond to me with things I needed to complete to get moved in.

Name

John Smith

Property Address

12345 rising star way, Bluffdale 84065

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Great response time, reliable service when needed


Name

John Smith

Property Address

12345 e 2900 south

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

Overall good, but difficult to get ahold of if there's an emergency during a time outside of the office hours.

Please share with us what you feel we could be doing better as your property management company.


Allow vendors to authorize work or else don't have them be the ones to take emergency calls.

Name

Property Address

S Argenta Drive

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

All is good!

Please share with us what you feel we could be doing better as your property management company.


Provide home improvement materials. Paint, Carpets, Plumbing etc. To maintain and upkeep this property, for the home owners. Thank you

Name

Property Address

Bethpark Dr.. W.V.C.

Tuesday, January 25, 2022

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

**In a few short words, please expand on your rating.**

Great customer service but the 3rd party vendors through property Meld are bad at working around our busy schedules

**Name**

**Property Address**

E 2900 S Salt Lake City Utah

Tuesday, January 25, 2022

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

**In a few short words, please expand on your rating.**

If work orders were prioritized for the tenants this would be a 10. Pending work orders still

**Please share with us what you feel we could be doing better as your property management company.**


Prioritizing work orders for tenants.

**Name**

**Property Address**

N Trinnaman Lane

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

They've helped with everything we've ever needed, they are professional, but not intrusive. Thank you! I've recommended you to friends!


Name

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Property Address

XXXXXXXXXXXXXXXXXXXXXXXXXXXX East Stonehedge Lane

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

9

In a few short words, please expand on your rating.

I feel safe and taken care of in my neighborhood.

Name

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Property Address

XXXXXXXXXXXXXXXXXXXXXXXXXXXX S Meadow Garden Rd American Fork Utah 84003

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

9

In a few short words, please expand on your rating.

They always respond to maintenance requests quickly. But they seem to distance themselves from tenants with the Melds

Please share with us what you feel we could be doing better as your property management company.

Not automatically direct us to the Meld because sometimes tenants want to speak to a person


Name

[REDACTED]

Property Address

[REDACTED] North Aurora Way, Saratoga Springs

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Very helpful

Please share with us what you feel we could be doing better as your property management company.

Ivette has always been very patient with my needs and helpful

Name

[REDACTED]

Property Address

[REDACTED] s center st apt 5 Murray it 84107

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

**In a few short words, please expand on your rating.**

They were straight forward in everything they needed from us.

**Please share with us what you feel we could be doing better as your property management company.**


I told them that I was having issues with the furnace and I have yet to hear back from them.

**Name**

**Property Address**

s ridgecrest dr

Tuesday, January 25, 2022

 **UTAHPROPERTY SOLUTIONS** **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

**In a few short words, please expand on your rating.**

Responsive on maintenance requests, usually. Communication needs to be a bit better.

**Name**

**Property Address**

Petaluma Way



**UTAHPROPERTY SOLUTIONS**

# Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

1

**In a few short words, please expand on your rating.**

Nothing but problems. Can't get ahold of you guys. Can't get work orders done. Wtf do you do?

**Please share with us what you feel we could be doing better as your property management company.**

Everything a property management company is supposed to do. You guys are a joke! Might as well be Wolfnest!

**Name**

**Property Address**

S 1480 W



**UTAHPROPERTY SOLUTIONS**

# Quarterly Satisfaction Survey

**On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)**

9

**In a few short words, please expand on your rating.**

I've been very pleased so far!

**Please share with us what you feel we could be doing better as your property management company.**


Attention to detail. We've noticed a lot of annoying things that need fixed after moving in.

**Name**

**Property Address**

n Trinnaman lane

Wednesday, January 26, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Always responsive to maintenance needs


Please share with us what you feel we could be doing better as your property management company.

It is hard to actually speak to someone on the phone. Most times it goes to voicemail.

Name

Property Address

Wednesday, January 26, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

My move in experience wasn't great (apartment wasn't cleaned)and I wasn't informed of the laundry and storage in the building

Please share with us what you feel we could be doing better as your property management company.

Providing better info of the facilities with new tenants and providing move in forms (I never got one)

Name

Property Address



Wednesday, January 26, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

9

In a few short words, please expand on your rating.

Great landlords

Please share with us what you feel we could be doing better as your property management company.

Better pest control

Name

Property Address

Breezy Patch Rd

Thursday, January 27, 2022

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

4

In a few short words, please expand on your rating.

The six month pet inspections are absurd, invasive, and disruptive & I cannot reach anyone when I need to

Please share with us what you feel we could be doing better as your property management company.

Leave us alone unless we need help.

Name

Property Address

East 600 South, Salt Lake City, UT 84111

Monday, January 31, 2022



**UTAHPROPERTY**  
SOLUTIONS

## Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

**In a few short words, please expand on your rating.**

The Utah Property staff has always been timely in their response to our requests. Great work

**Please share with us what you feel we could be doing better as your property management company.**

We ran into a weekend problem and it took sometime to get a response. Process could be made easier.

**Name**

[Redacted]

**Property Address**

S Indian Rock Rd